Testing of Ecommerce Site

Ecommerce sites can get very complicated but this list is a starting point when carrying out testing before a site launch.

Example site: http://www.flipkart.com

Functionality

The functionality of the e-commerce website is what needs to be tested prior to any other points as the user would mainly interact with the functionality of e-commerce site.

Main pages

* Home page
* Featured products
* Special offers
* Information pages
  + About page
  + Shipping information
  + Returns policy
  + Terms page
  + Privacy policy

Product category pages

* Any filters such as product filters, colours, sizes, types of product, etc.
* Any ability to sort products by name, price, size, etc.
* Add to shortlist or wish list facility.
* Add to basket.

Product detail pages

* Product title
* Product description
* Product images
* Enlarge image
* 360 degree view of products
* Related products
* Any further product information, colours, sizes, options, extras.
* Add to shopping basket

Product search

* Keyword search

Shopping basket

* Add products to basket
* Remove product from basket
* Change quantities
* Select delivery option
* Check VAT and delivery costs add up correctly

Pay now

* Move into checkout process

Checkout and Payment Systems

There are many ways to complete the payment system like use any of the following payment types or you can make cash on delivery if the payment is within your boundaries.

An example list of payment types is as follows:

* Place Paypal payment
* Place Visa payment
* Place Visa Debit payment
* Place Visa Electron payment
* Place Mastercard payment
* Place Amex payment
* Place false payment
* Test cancelling order

Browser Compatibility

Very significant part especially for ecommerce sites, because if the site doesn’t work in a specific browser then nobody using that browser can buy anything from you.

* Internet Explorer 9
* Mozilla Firefox (latest version)
* Google Chrome (latest version)
* Safari